Qscan 'My Results'
User Guide

Web portal

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my results
Qscan Radiology Clinics

Qscan For Referrers App
for iOS and Android

Download on the
App Store

ANDROID APP ON
Google play

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Web portal

This document provides basic instructions to access Qscan Radiology Clinics' reports and images via the Medinexus web portal.

To setup an account:
1. If you do not have a username and password, please contact Medinexus on 1300 79 69 59 – Press option 2 and you will be provided with your login details.

To log in once registered:
1. Once you have login details, go to the Medinexus website **https://dd.medinexus.com.au/web/login.aspx?Portal=16** and click the login button.

2. Follow the prompts to setup your account. Enter your details where requested and press the Next button at each step. It only takes a minute. Make sure your new password is at least 6 characters long and contains both letters and numbers.

You will now be presented with your Inbox. Please see below a sample of the report and images in the software, as well as key functions.

ICON KEY:

1. My Profile - Change your address and contact details, opt in and out of SMS and email alerts, change or add a provider number and set a new password.

2. Search for Previous Reports - Search reports by entering information into the search criteria to reveal a list of matches available from 26 May 2016.

3. Report & key images – Will display the report and key images for this patient.

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The screen below will appear once 'report and key images' 'button' has been selected

ICON KEY:

View all images via QscaniQ

Reset image to the original size

Open Image Viewer in new window

Print current image

Forward images and report on to another practitioner

For further help or information contact
Medinexus on: 1300 79 69 59 option 1

Mobile Phone and Tablet Instructions

my results
your health, your way

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Mobile Phone and Tablet Access
If you have a smartphone or tablet you will be able to view your patient results through the Qscan app named: "Qscan Referrer Access".

Set Up Instructions:
Download the "Qscan Referrer Access" app from either the Apple App Store or Google Play Store.

Download on the App Store

ANDROID APP ON Google play

Note: When you run the app for the first time you will be presented with the Terms and Conditions which you need to agree to by tapping 'accept'. You will then be taken to the login screen.

INSTRUCTIONS

To Log In:
Log in to the app using the same username and password used to log into the web portal (if you haven't logged into the web portal or need help, contact Medinexus for this set up on 1300 79 69 59 option 1).

Features:
Once logged in, you will be able to see and access your patient reports and images.

The Inbox shows unread reports and reports that have been read in the last 24 hours. Reports older than 24 hours can be sourced through the 'search' tab.

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TERMS AND CONDITIONS

Access to patient information is only allowed for permitted purposes including:

- Where the patient (or their legal guardian) has expressly consented to Medinexus disclosing patient information to you and such disclosure is necessary for you to provide medical care to that patient.

- You reasonably believe that the disclosure by Medinexus of the patient information to you is necessary to lessen or prevent a serious threat to life, health or safety of an individual.

Please note that you must accept the Terms and Conditions of use before you can login, use the application for the first time or when requesting reports. You must retain documentary evidence that establishes a permitted purpose for accessing patient information.

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